



Population Thread Learning Objectives: Empanelment (3), Population Management (6), Continuity of Care (7)

At the end of this three year practice transformation curriculum, graduates will be able to:

- 1) Articulate the importance of empanelment to a single PCP *and/or* single care team; specifically, how this benefits patient satisfaction, quality/safety, and coordination of care.
- 2) Verbalize key principles of population management, such as:
 - Using registries to identify and track patients with high risk, complex, and chronic conditions
 - Tracking preventative and chronic condition quality markers (ie HEDIS measures)
 - Using tools for patient in-reach and out-reach to address gaps proactively
 - Mobilizing appropriate care team members to help with in-reach/out-reach and complex condition management.
- 3) Describe why continuity with PCP matters to patients, and different ways that continuity can be measured. Discuss importance of continuity at transitions of care for maintaining patient safety and care quality, particularly for complex/at-risk patients. Explain how effective medical record documentation can increase continuity for patients in a care-team setting.